

Republic of the Philippines
DEPARTMENT OF LABOR AND EMPLOYMENT
Regional Office No. 1
San Fernando City, La Union

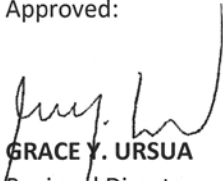
EFFICIENCY AND INTEGRITY ACTION PLAN - CY 2012

PROGRAM/PROJECT TITLE	TIMEFRAME	REMARKS
1. Attendance of DOLE-1 Employees to the ff. trainings: a. Alay sa Bayan Seminar (5 employees) ; and b. Basic Customer Service Skills Training (17 employees)	March 2012 May & July 2012	
2. Provision of Handbook on the DOLE Code of Conduct to 80 DOLE-1 employees	April 2012	
3. Display of Citizen's Charter at the regional and field offices & transparency in all office transactions;	Year round	
4. Strengthening of feedback mechanism on how DOLE-1 employees serve the public	Year round	
5. Strict observance of the ff. laws: > RA 9485 - Anti Red Tape Act; > RA 3019 - Anti-Graft & Corrupt Practices Act; > RA 7877 -Anti-Sexual Harassment Act; > RA 6713 - Code of Conduct & Ethical Standards of Public Officials > Other CSC Rules & Regulations	Year round	

Prepared by:


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